

Please complete this form and return to Customer Service Department 1 months prior to the expiry date of subscription period by fax (852) 3698-8020; or by post to: Customer Service Department (metroradio.com.hk), Metro Broadcast Corp Ltd, Basement 2, Site 6, Whampoa Garden, Hunghom, Kowloon.

請清楚填妥以下表格並於服務到期日一個月前傳真至 (852) 3698-8020; 或郵寄至: 九龍紅磡黃埔花園第六期地庫二層客戶服務部 (metroradio.com.hk)

1. MEMBER DETAILS 用戶資料

Name of Member (Mr. / Mrs. / Miss / Ms.)

會員姓名 (先生 / 太太 / 小姐 / 女士): _____

Surname 姓

Given Name 名

Postal Address

郵寄地址 : _____

Login ID

登入名稱 : _____

Tel. No.

電話號碼 : () _____

Fax No.

傳真號碼 : () _____

Mobile / Pager

手提電話 / 傳呼機 : () _____

E-Mail Address

電郵地址 : _____

2. TERMINATION DETAILS 終止服務資料

Reason(s) for service termination (you can choose more than one item) 終止服務之原因 (可選多項):

Unstable Quality: *Please state*
內容不穩定 請詳列: _____

Insufficient Contents: *Please state*
內容不足夠 請詳列: _____

Insufficient Service Support: *Please state*
支援服務不完善 請詳列: _____

Non-competitive Subscription Fee: *Please state*
服務價錢太貴 請詳列: _____

Others: *Please state*
其他原因 請詳列: _____

Caveat:

- metroradio.com.hk reserves the right to amend the Fees and the Terms & Conditions without prior notice.
- The termination will be effective from the date after the latest subscription end date upon approval of this application.
- In all circumstances, any subscription fees paid in respect of the services provided during the subscription period shall be non-refundable and non-transferable.
- The termination is subject to metroradio.com.hk's final confirmation after receipt of subscribers' authorized signature. If you have not received our confirmation within **14 WORKING DAYS** from the submission date of this form, please contact Customer Service department at cs@metroradio.com.hk.

注意:

- metroradio.com.hk 保留一切更改服務收費以及條款及條件之權利，而毋須預先通知客戶。
- 終止服務申請經批核後，終止服務日則以最新之服務到期日後才正式生效。
- 無論任何情況之下，所有於服務期內已繳付之有關服務費用概不退還或轉讓。
- 終止服務之申請成功與否，將以 metroradio.com.hk 於收到客戶之授權簽署後所發出之最後確認通知為準。如於遞交此表格後之 **14 個工作天**內仍未收到有關通知，請電郵至 cs@metroradio.com.hk 與客戶服務部聯絡。

Member Signature

用戶會員簽署 : _____

Date

日期 : _____

OFFICIAL USE ONLY 公司專用

Reference No

參考編號 : _____

Effective Termination Date

服務終止生效日 : _____

Remarks

備註 : _____